

EXECUTIVE DIPLOMA IN BPO MANAGEMENT

DURATION :
(REGULAR) 1 YEAR
(FAST TRACK) 6 MONTHS

ELIGIBILIT : 12 PASS

WORK EXPERIENCE : 2 YEARS



COURSE DESCRIPTION

The Executive Diploma in BPO (Business Process Outsourcing) Management is a specialized program designed to provide comprehensive knowledge and skills related to the management of BPO operations. BPO refers to the practice of outsourcing non-core business functions to external service providers, often located in different countries, to reduce costs and focus on core competencies.

This diploma program is usually targeted at professionals already working in the BPO industry or those aspiring to enter this field. It aims to enhance their understanding of the BPO industry's intricacies and the best practices involved in managing BPO operations effectively. Overall, the Executive Diploma in BPO Management equips individuals with the necessary skills and knowledge to lead and manage BPO operations effectively, contributing to the success of the organization and the industry as a whole.

ABOUT US

In order to integrate the personnel strategy with the employer's business, we are devoted to providing qualified, talented, and professional manpower solutions to all sectors. We also provide a variety of training options to our applicants since we think it is important to support their professional development and excellence. With a large pool of applicants ranging from recent graduates to senior jobs, Job Scan can locate, screen, assess, and select prospects who meet the requirements of the hiring manager. Using our high standards for behaviors, and we respect the contributions of each customer and applicant we work with.

SUBJECTS

- **Essentials of Management**
- **Introduction to BPO**
- **Training Methodology in BPO Organization**
- **Technology Aspects of BPO**
- **E-Customer Relationship Management**

EXAM & DURATION

ONLINE EXAM : 2HRS/PAPER

TOTAL FEES : RS . 30,000

INTERNATIONALS FEES : \$ 400*